

Live Streamed Workshops

400 Washington Street • Suite 302 • Braintree, MA 02184 Telephone: (781) 848-0993 General Information Web Site: http://www.gnatraining.com



 11:30 a.m. to 1:00 p.m. ** Thursday workshop ** (Register for Braintree or live stream)
10/1 Bonding & Rapport with NLP - SCC (Guests welcome one time) Facilitated by Greg Nanigian

 11:30 a.m. to 1:00 p.m. ** Thursday workshop ** (Register for Braintree or live stream)
10/8 Pain Step - SCC (Guests welcome one time) Facilitated by Jeff Morgenthaler

11:30 a.m. to 1:00 p.m. ** Thursday workshop ** (Register for Braintree or live stream) 10/15 <u>Pipeline Challenges and Closing Clinic</u> (Guests welcome one time) Facilitated by Greg Nanigian

11:30 a.m. to 1:00 p.m. ** Thursday workshop ** (Register for Braintree or live stream) 10/22 <u>Decision, Fulfillment & Post-Sell</u> - SCC (Guests welcome one time) Facilitated by Andrew Botieri

11:30 a.m. to 1:00 p.m. ** Thursday workshop ** (Register for Braintree or live stream) 10/29 <u>Goal Setting</u> - SCC (Guests welcome one time) Facilitated by Greg Nanigian

11:30 a.m. to 1:00 p.m. ** Thursday workshop ** (Register for Braintree or live stream) 11/5 <u>Sandler System and Bonding and Rapport</u> - SCC (Guests welcome one time) Facilitated by Jeff Morgenthaler

11:30 a.m. to 1:00 p.m. ** Thursday workshop ** (Register for Braintree or live stream) 11/12 <u>Pipeline Challenges and Closing Clinic</u> (Guests welcome one time) Facilitated by Greg Nanigian

11:30 a.m. to 1:00 p.m. ** Thursday workshop ** (Register for Braintree or live stream) 11/19 <u>Up-Front Contracts</u> - SCC (Guests welcome one time) Facilitated by Jeff Morgenthaler

11/26 No Class - Thanksgiving

11:30 a.m. to 1:00 p.m. ** Thursday workshop ** (Register for Braintree or live stream) 12/3 <u>Uncovering the Prospect's Budget</u> - SCC (No guests) Facilitated by Jeff Morgenthaler

08:00 a.m. to 12:00 p.m. ** Thursday workshop ** (Register for Braintree or live stream) 12/10 <u>How to Negotiate with Different Personality Styles</u> - SCC Facilitated by Jeff Morgenthaler (Guests welcome one time)

11:30 a.m. to 1:00 p.m. ** Thursday workshop ** (Register for Braintree or live stream) 12/17 <u>Pipeline Challenges and Closing Clinic</u> (Guests welcome one time) Facilitated by Greg Nanigian

12/24 No Class - Christmas Break

12/31 No Class - Christmas Break

Live streaming workshops will be recorded. Guests are welcome by advance notice - please respect one class and meeting limit. NOTE: Advance registration is required as programs can reach capacity. For registration assistance call (781) 848-0993 or e-mail cs1@gnatraining.com Strategic Customer Care classes are denoted with "SCC". 400 Washington Street • Suite 302 • Braintree, MA 02184 400 TradeCenter Drive, Suite 5900, Woburn, MA 01801 200 Clarendon St • 19th Floor • Boston, MA 02116 "98% of the population want to feel OK about themselves."

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